

**Oracle Utilities Customer Care and Billing
Release 2.3.1**

Utility Reference Model

4.2.1 Collect and Process Meter Read and
Miscellaneous Charges

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Oracle Utilities Customer Care and Billing Utility Reference Model 4.2.1, Release 2.3.1

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Chapter 1

Overview

This chapter provides a brief description of the Collect and Process Meter Read and Miscellaneous Charges business process and associated process diagrams. This includes:

- **Brief Description**
- **Business Process Diagram**

Brief Description

Business Process: 4.2.1 Collect and Process Meter Reads and Miscellaneous Charges

Process Type: Process

Parent Process:

Sibling Processes:

This is one of the basic processes of meter to cash flow. Collect and Process Meter Reads and Miscellaneous Charges process describes the sequence of events that occur when the following situations take place:

-Meter Read is obtained and loaded in to the system where it gets validated, processes and become available for Billing

- Meter Read has been obtained and charges were calculated by Third Party Service Provider, who wants system to include path through charges into the Bill. CC&B uploads Billable Charges , validates , processes based on the business requirements and makes them available for Billing

-Company provides additional Services and requests Customer to pay for these services. System allows creating these Charges based on the business rules and practice. These charges are validated and become available for billing.

Business Process Diagram



